



No Surprise Guarantee

The price we agree upon is the price you will pay. There are no add-on “surprise” charges unless the work order changes...Guaranteed!*

*The intent of this guarantee is to reassure our customers that we do not use common home improvement industry tactics such as "pricing surprises" at the end of project or offering "low ball" quotes only to intentionally raise pricing before or during the job to make up for it. However, any legitimate cost increase such as unforeseen or unexpected wood rot would be explained to the customer as well as any necessary charge prior to work being completed and in conjunction with a work Change Order filled out and signed by the customer.

Dean Hartley
Brand President